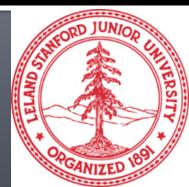
Networks with Signed Edges

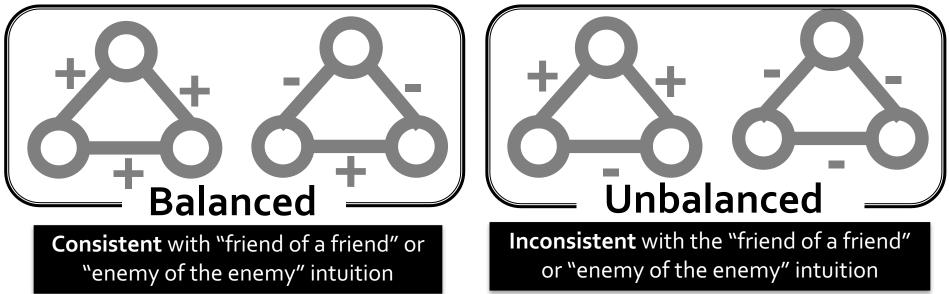
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Theory of Structural Balance

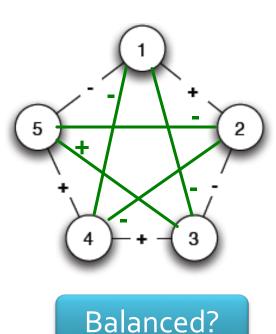
Start with the intuition [Heider '46]:

- Friend of my friend is my friend
- Enemy of enemy is my friend
- Enemy of friend is my enemy
- Look at connected triples of nodes:



Balance in General Networks

So far we talked about complete graphs

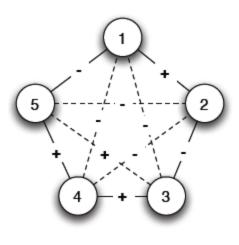


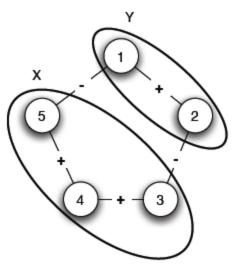
Def 1: Local view

Fill in the missing edges to achieve balance

Def 2: Global view

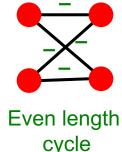
Divide the graph into two coalitions The 2 definitions are equivalent!

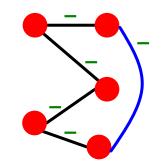




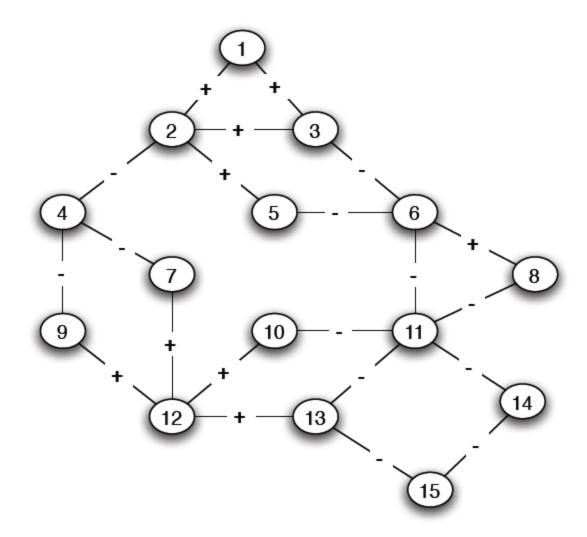
Is a Signed Network Balanced?

- Graph is balanced if and only if it contains no cycle with an odd number of negative edges
 How to compute this?
 - Find connected components on +edges
 - If we find a component of nodes on +edges that contains a –edge ⇒ Unbalanced
 - For each component create a super-node
 - Connect components A and B if there is a negative edge between the members
 - Assign super-nodes to sides using BFS

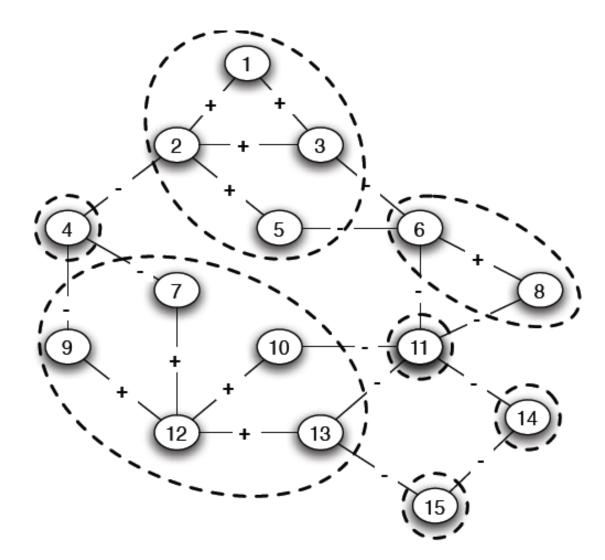




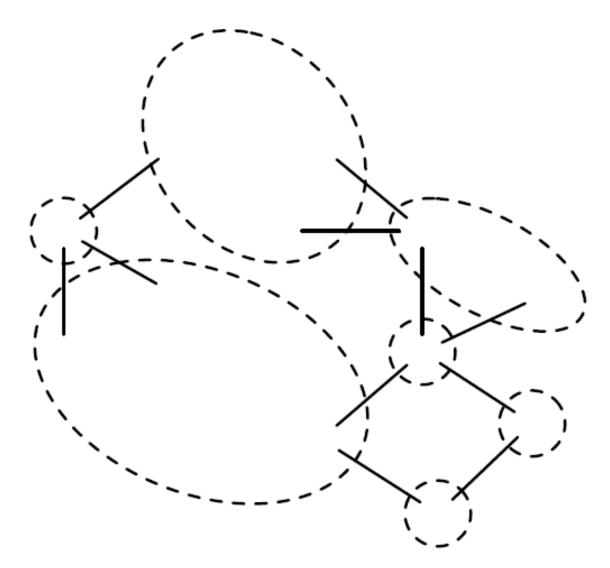
Signed Graph: Is it Balanced?



Positive Connected Components

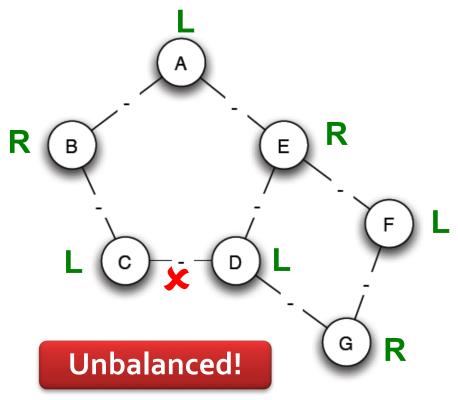


Reduced Graph on Super-Nodes



BFS on Reduced Graph

- Using BFS assign each node a side
- Graph is unbalanced if any two connected super-nodes are assigned the same side



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Real Signed Networks

Real Large Signed Networks

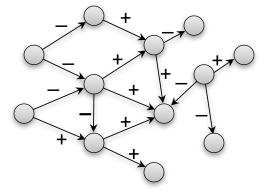
■ Each link **A**→**B** is **explicitly** tagged with a sign:

Epinions: Trust/Distrust

- Does A trust B's product reviews?
 (only positive links are visible to users)
- Wikipedia: Support/Oppose
 - Does A support B to become Wikipedia administrator?
- Slashdot: Friend/Foe
 - Does A like B's comments?

Other examples:

Online multiplayer games



	Epinions	Slashdot	Wikipedia
Nodes	119,217	82,144	7,118
Edges	841,200	549,202	103,747
+ edges	85.0%	77.4%	78.7%
- edges	15.0%	22.6%	21.2%

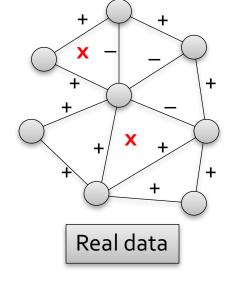
Balance in Our Network Data

Does structural balance hold?

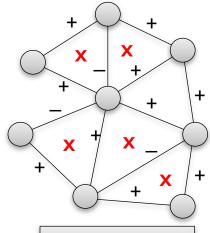
 Compare frequencies of signed triads in real and "shuffled" signs

Triad	Triad	Epin	ions	Wikip	pedia	Consistent		
	P(T)	P _o (T)	P(T)	P _o (T)	with Balance?			
lced	+ + +	0.87	0.62	0.70	0.49	\checkmark		
Balanced		0.07	0.05	0.21	0.10	\checkmark		
anced	+ + +	0.05	0.32	0.08	0.49	\checkmark		
Unbalanced		0.007	0.003	0.011	0.010	×		
	D(T) fraction of a triada							

P(T) ... fraction of a triads $P_0(T)$... triad fraction if the signs would appear at random



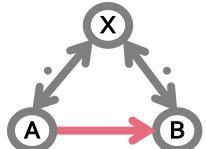
[CHI `10]



Shuffled data

Evolving Directed Networks

- New setting: Links are directed, created over time
 - Node A links to B
 - Directions and signs of links
 from/to X provide context



How many △ are now explained by balance? Only half (8 out of 16)

Edge sign according to the balance theory. Do people close triad X with the "balanced" edge?

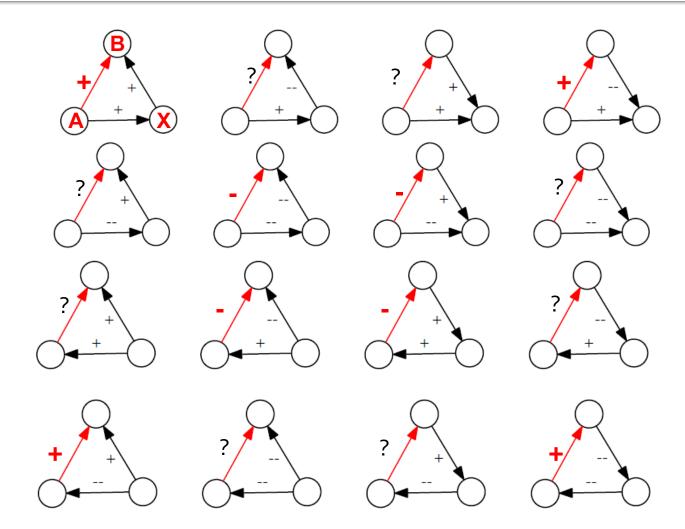
16 signed directed triads

(in directed networks people traditionally applied balance by **ignoring edge directions**)

Alternate Theory: Status

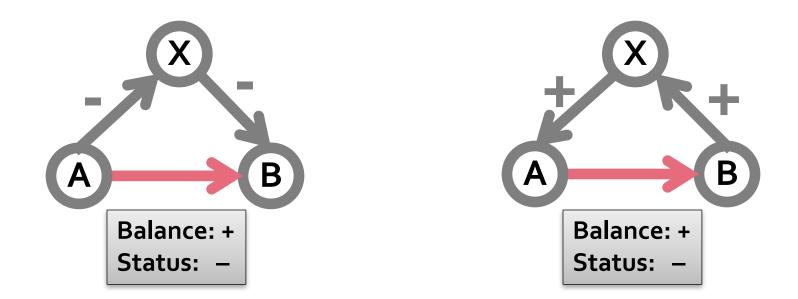
- Status in a network [Davis-Leinhardt '68]
 - $A \xrightarrow{+} B :: B$ has higher status than A
 - A → B :: B has lower status than A
 - Note: Here the notion of status is now implicit and governed by the network (rather than using the number of edits of a user as a proxy for status as we did before)
 - Apply status principle transitively over paths
 - Can replace each $A \rightarrow B$ with $A \leftarrow B$
 - Obtain an all-positive network with same status interpretation

Status Predictions



Status does not make predictions for all the triads (denoted by ?)

Status vs. Balance



Status and balance give different predictions!

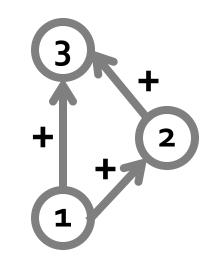
Status vs. Balance

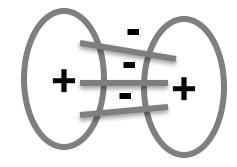
At a global level (in the ideal case): • Status \Rightarrow Hierarchy

All-positive directed network should be approximately acyclic

• Balance \Rightarrow Coalitions

Balance ignores directions and implies that subgraph of negative edges should be approximately bipartite

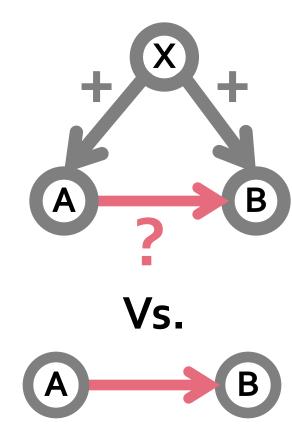




Theory of Status

Edges are directed:

- X has links to A and B
- Now, A links to B (triad A-B-X)
- How does sign of A → B depend signs from/to X? P(A ⁺→ B | X) vs. P(A ⁺→ B)
- We need to formalize:
 - 1) Links are embedded in triads: Triads provide <u>context</u> for signs
 - 2) Users are <u>heterogeneous</u> in their linking behavior

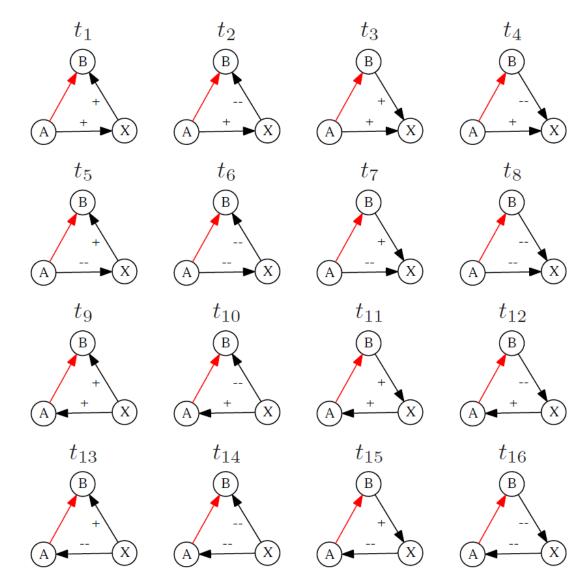


[CHI `10]

1) Context: 16 Types

- Link A → B appears in context X:
 A → B | X
- 16 possible contexts:

Note: Context of a red link is uniquely determined by the directions and signs of links from/to **X**



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2) Heterogeneity in linking behavior

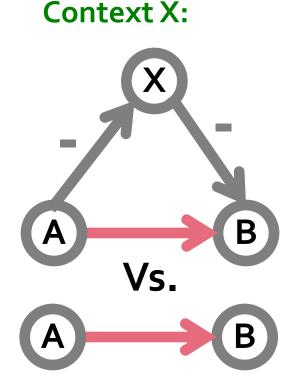
- Users differ in frac. of + links they give/receive
- For a user U:
 - Generative baseline: Frac. of + given by U
 - Receptive baseline: Frac. of + received by U

Basic question:

- How do different link contexts cause users to deviate from their baselines?
 - Link contexts as modifiers on a person's predicted behavior
 - Def: <u>Surprise</u>: How much behavior of A/B deviates from his/her baseline when A/B is in context X

Computing Surprise

- Intuition: How much behavior of user A in context
 X deviates from his/her baseline behavior
 - Baseline: For every user A:
 p_g(A_i)... generative baseline of A_i
 - Fraction of times A_i gives a plus
 - Context: (A₁, B₁ | X₁),..., (A_n, B_n | X_n)
 ... all instances of triads in context X
 - (A_i, B_i, X_i) ... an instance where when user A_i links to user B_i the triad of type X is created.
 - Say k of those triads closed with a plus
 k out of n times: A_i ⁺→ B_i



Computing Surprise

- Surprise: How much behavior of user A in context X deviates from his/her baseline behavior
 - Generative surprise of context X:

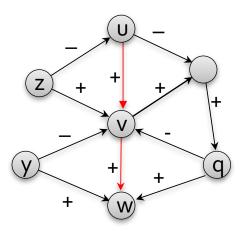
$$s_{g}(X) = \frac{k - \sum_{i=1}^{n} p_{g}(A_{i})}{\sqrt{\sum_{i=1}^{n} p_{g}(A_{i})(1 - p_{g}(A_{i}))}}$$

- p_g(A_i) ... generative baseline of A_i
- Context X: (A₁, B₁ | X₁),..., (A_n, B_n | X_n)
- k of instances of triad X closed with a plus edges
- Receptive surprise is similar, just use p_r(A_i)

Vs.

Example: Computing Surprise

- Surprise: How much behavior of user deviates from baseline when in context X
 - Generative surprise of context X=



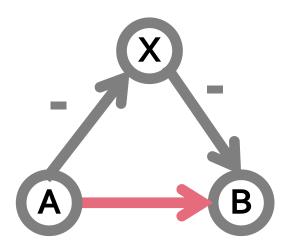
ser ext X t X= A $k - \sum_{i=1}^{n} p_g(A_i)$ $s_g(X) = \frac{k - \sum_{i=1}^{n} p_g(A_i)}{\sqrt{\sum_{i=1}^{n} p_g(A_i)(1 - p_g(A_i))}}$

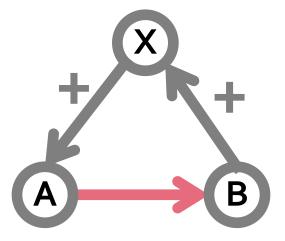
We have 3 triads of context X: (z,u,v), (y,v,w), (q,v,w)They all close with a plus: So k=3 $P_g(u)=1/2=0.5$ $P_g(v)=2/2=1$ $S_a(X)=(3-2.5)/\sqrt{(0.5*0.5+1*0+1*0)} = 1$

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Status: Two Examples

- Assume status theory is at work
- What sign does status predict for edge A → B?
 - We have to look at this separately from the viewpoint of A and from the viewpoint of B





Gen. surprise of A: – Rec. surprise of B: –

Gen. surprise of A: – Rec. surprise of B: –

Joint Positive Endorsement

- X positively endorses A and B
- Now A links to B

A puzzle:

- In our data we observe: Fraction of positive links deviates
 - Above generative baseline of A: S_g(X) >0
 - Below receptive baseline of B: S_r(X) < 0</p>

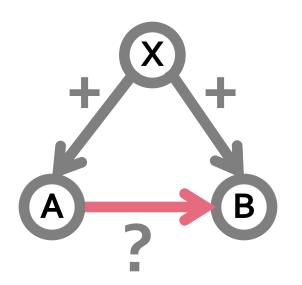
Why?

Α

Joint Positive Endorsement

A's viewpoint:

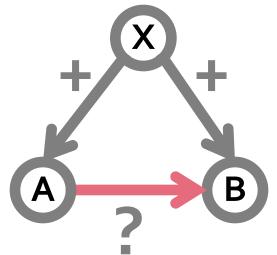
- Since B has a positive evaluation,
 B is likely of high status
- Thus, evaluation A gives is more likely to be positive than A's baseline behavior



Joint Positive Endorsement

B's viewpoint:

- Since A has positive evaluation,
 A is likely to be high status
- Thus, evaluation B receives is less likely to be positive than the baseline evaluation B usually receives



Surprise of A→B deviates in different directions depending on the viewpoint!

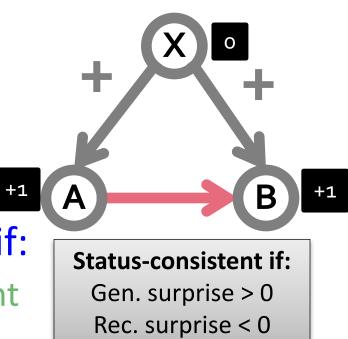
Consistency with Status

Determine node status:

- Assign X status 0
- Based on signs and directions of edges set status of A and B

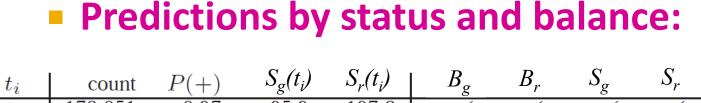
Surprise is status-consistent, if:

- Gen. surprise is status-consistent if it has same sign as status of B
- Rec. surprise is status-consistent if it has the **opposite** sign from the status of A
- Surprise is balance-consistent, if:
 - If it completes a balanced triad

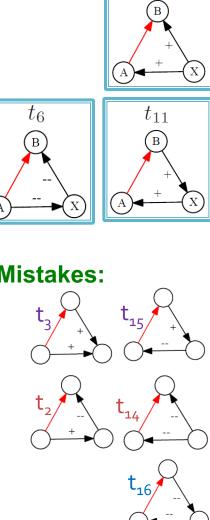


[CHI '10]

Status vs. Balance (Epinions)



~ <i>l</i>	0000000	- (1)	8.1	1	<u> </u>	,	8	•	_
t_1	178,051	0.97	95.9	197.8	\checkmark	\checkmark	\checkmark	\checkmark	
t_2	45,797	0.54	-151.3	-229.9	\checkmark	\checkmark	\checkmark	•	1
t_3	246,371	0.94	89.9	195.9	\checkmark	\checkmark	•	\checkmark	
t_4	25,384	0.89	1.8	44.9	0	0	\checkmark	\checkmark	1
t_5	45,925	0.30	18.1	-333.7	0	\checkmark	\checkmark	\checkmark	$\overline{\mathbf{A}}$
t_6	11,215	0.23	-15.5	-193.6	0	0	\checkmark	\checkmark	(A)—
t_7	36,184	0.14	-53.1	-357.3	\checkmark	\checkmark	\checkmark	\checkmark	
t_8	61,519	0.63	124.1	-225.6	\checkmark	0	\checkmark	\checkmark	Mis
t_9	338,238	0.82	207.0	-239.5	\checkmark	0	\checkmark	\checkmark	
t_{10}	27,089	0.20	-110.7	-449.6	\checkmark	\checkmark	\checkmark	\checkmark	
t_{11}	35,093	0.53	-7.4	-260.1	0	0	\checkmark	\checkmark	
t_{12}	20,933	0.71	17.2	-113.4	0	\checkmark	\checkmark	\checkmark	
t_{13}	14,305	0.79	23.5	24.0	0	0	\checkmark	\checkmark	
t_{14}	30,235	0.69	-12.8	-53.6	0	0	\checkmark	۲	
t_{15}	17,189	0.76	6.4	24.0	0	0	•	\checkmark	
t_{16}	4,133	0.77	11.9	-2.6	\checkmark	0	\checkmark	•	_
	Nı	umber of o	correct pre	edictions	8	7	14	13	



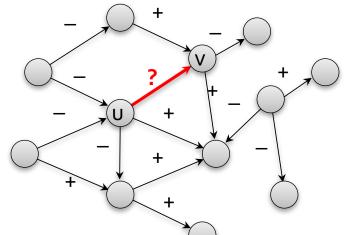
[CHI `10]

 t_9

Predicting Edge Signs

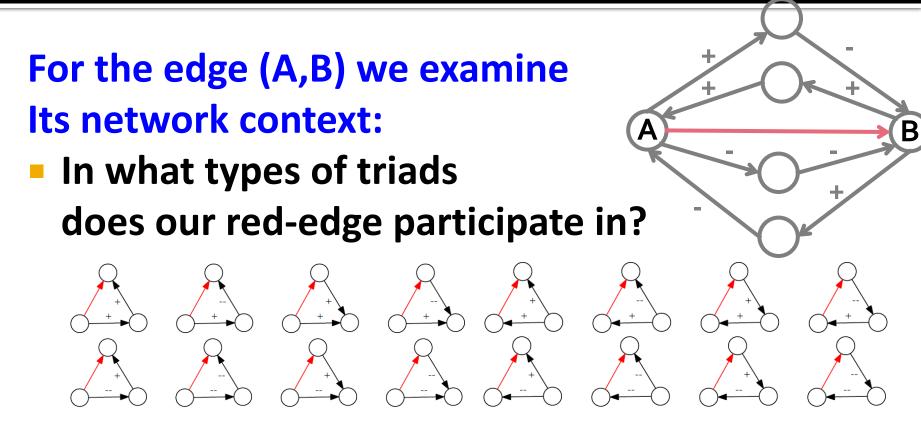
Edge sign prediction problem

- Given a network and signs on all but one edge, predict the missing sign
- Friend recommendation:
 - Predicting whether you know someone vs.
 Predicting what you think of them
- Setting:
 - Given edge (A,B), predict its sign:
 - Let's look at signed triads (A,B) belongs to:



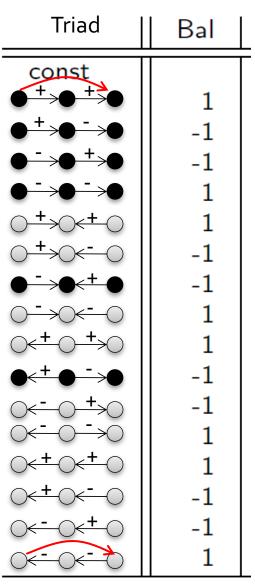
B

Features for Learning

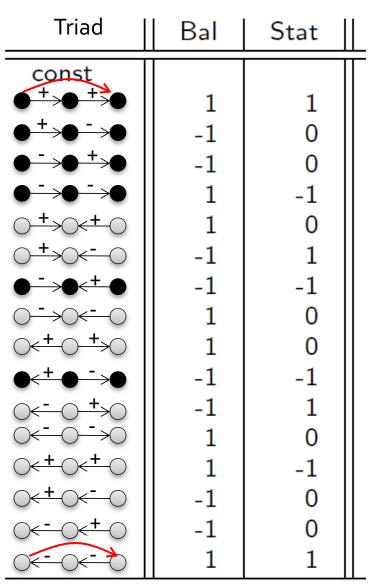


Each triad then "votes" and we determine the sign

Balance and Status: Complete Model



Balance and Status: Complete Model



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Balance and Status: Complete Model

Triad	Bal	Stat	Epin	Slashd	Wikip
const			-0.2	0.02	-0.2
	1	1	0.5	0.9	0.3
● + → ● - → ●	-1	0	-0.5	-0.9	-0.4
● - →● +→●	-1	0	-0.4	-1.1	-0.3
●→●→●	1	-1	-0.7	-0.6	-0.8
$\bigcirc \xrightarrow{+} \bigcirc \xleftarrow{+} \bigcirc$	1	0	0.3	0.4	0.05
	-1	1	-0.01	-0.1	-0.01
●→●<+●	-1	-1	-0.9	-1.2	-0.2
$\bigcirc \xrightarrow{\bullet} \bigcirc \xleftarrow{\bullet} \bigcirc$	1	0	0.04	-0.07	-0.03
	1	0	0.08	0.4	0.1
●< + ● -→●	-1	-1	-1.3	-1.1	-0.4
O<- ○ +>O	-1	1	-0.1	-0.2	0.05
$\bigcirc \underbrace{ - } \bigcirc \underbrace{ - } \bigcirc \bigcirc$	1	0	0.08	-0.02	-0.1
$\bigcirc \underbrace{+} \bigcirc \underbrace{+} \bigcirc$	1	-1	-0.09	-0.09	-0.01
O<+O<-O	-1	0	-0.05	-0.3	-0.02
$\bigcirc \leftarrow - \bigcirc \leftarrow + \bigcirc$	-1	0	-0.04	-0.3	0.05
	1	1	-0.02	0.2	-0.2

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Edge Sign Prediction

Prediction accuracy:

	Balance	Status	Triads
Epinions	80%	82%	93.5%
Slashdot	84%	72%	94.4%
Wikipedia	64%	70%	81%

Observations:

- Signs can be modeled from local network structure alone!
 - Status works better on Epinions and Wikipedia
 - Wikipedia is harder to model:
 - Votes are publicly visible, which means voters might be applying other mechanisms beyond status

Generalization

Do people use these very different linking systems by obeying the same principles?

How generalizable are the results across the datasets?

Train on row, test on column	Epinions	Slashdot	Wikipedia
Epinions	0.9342	0.9289	0.7722
Slashdot	0.9249	0.9351	0.7717
Wikipedia	0.9272	0.9260	0.8021

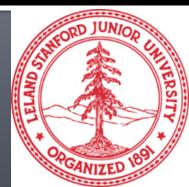
Nearly perfect generalization of the models even though networks come from very different applications!

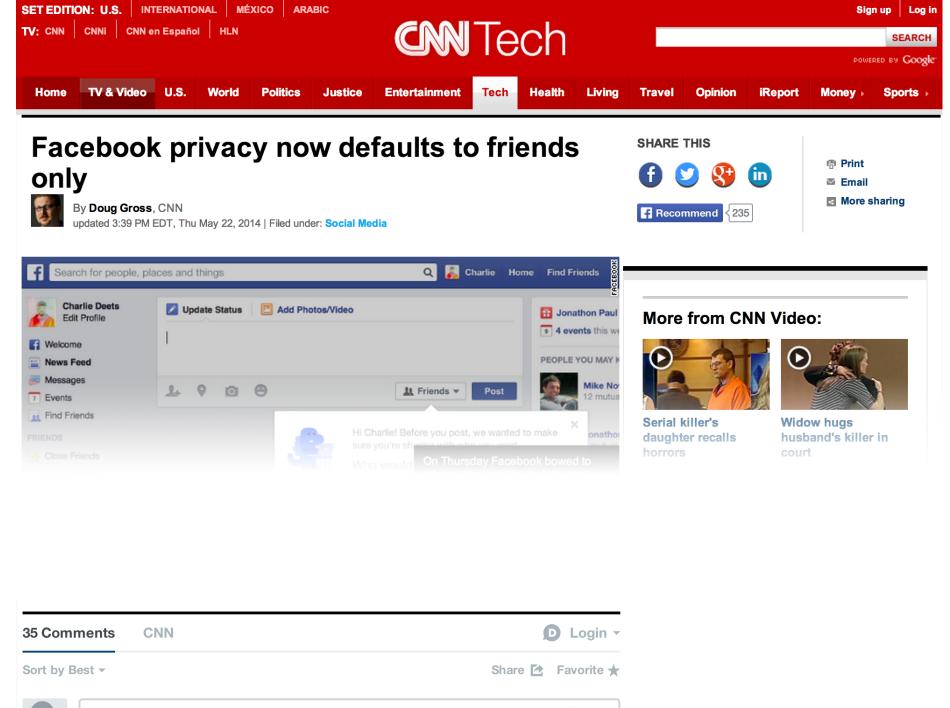
Summary: Signed Networks

- Signed networks provide insight into how social computing systems are used:
 - Status vs. Balance
 - More evidence that networks are organized based on status
- Sign of relationship can be reliably predicted from the local network context
 - ~90% accuracy sign of the edge
 - People use signed edges consistently regardless of particular application
 - Near perfect generalization of models across datasets

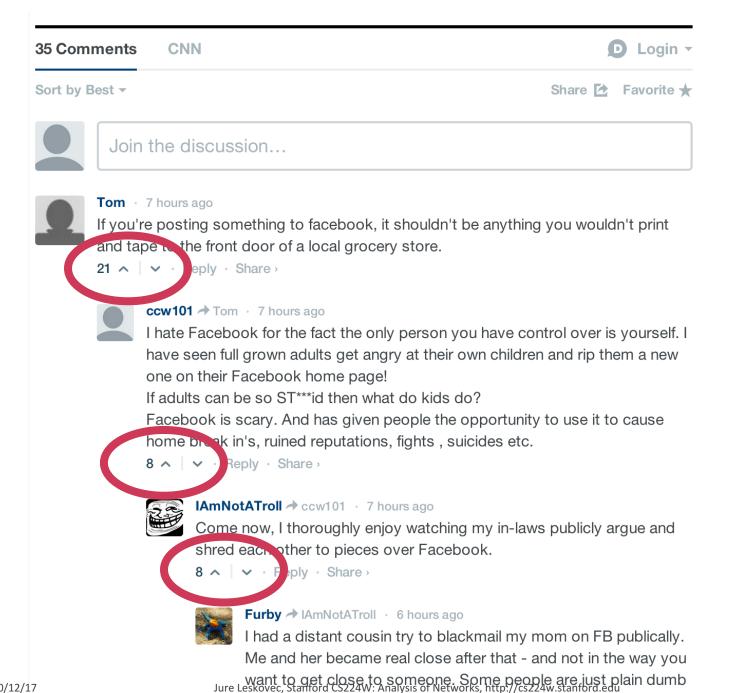
What about the effect of evaluations on the target T?

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How do people react to evaluations they receive?

How does positive/negative feedback influence subsequent user behavior?





Do users improve?

Operant conditioning predicts that feedback would guide authors towards better behavior (i.e. up-votes are "reward" stimuli, and down-votes are "punishment" stimuli).

Skinner, B. F. (1938). The behavior of organisms: An experimental analysis.

Or do they get worse?

Feedback can have negative effects. People given only positive feedback tend to become complacent. Also, bad impressions are quicker to form and more resistant to disconfirmation.

Brinko, K. T. (1993). The practice of giving feedback to improve teaching: what is effective? Baumeister, R. F., Bratslavsky, E., Finkenauer, C., & Vohs, K. D. (2001). Bad is stronger than good.

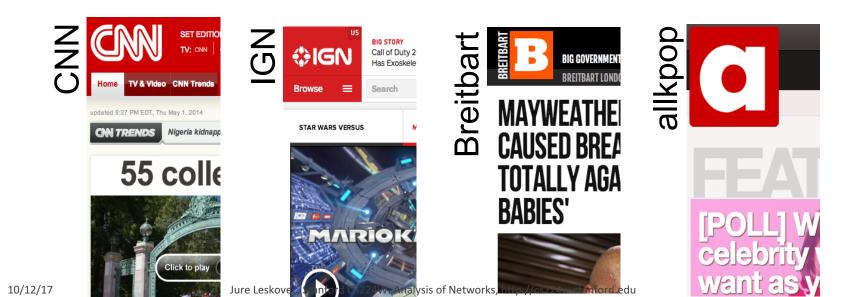
Post quality (How well you write)

Community bias (How people perceive you)

Posting frequency (How regularly you post) Voting behavior (How you vote on others)

Four large comment-based news communities with

1.2M articles, 1.8M registered users, 42M posts, 140M votes, 1 year



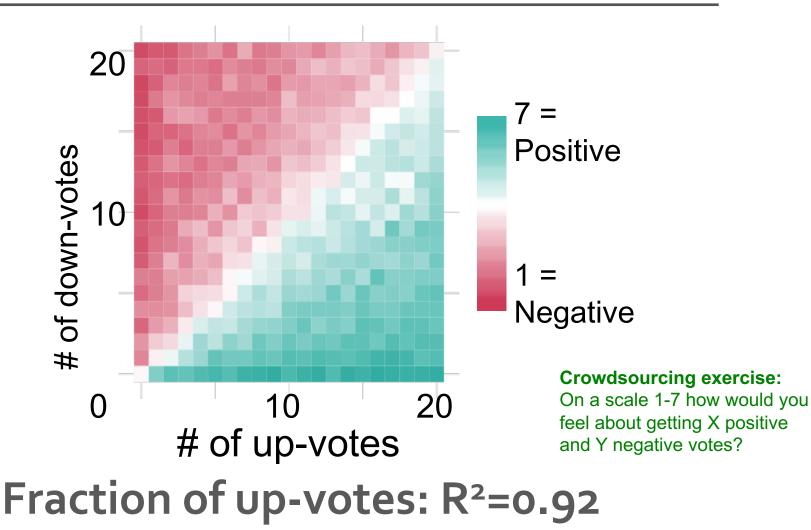
How do we measure community feedback?

Number of up-votes

Up-votes minus Down-votes

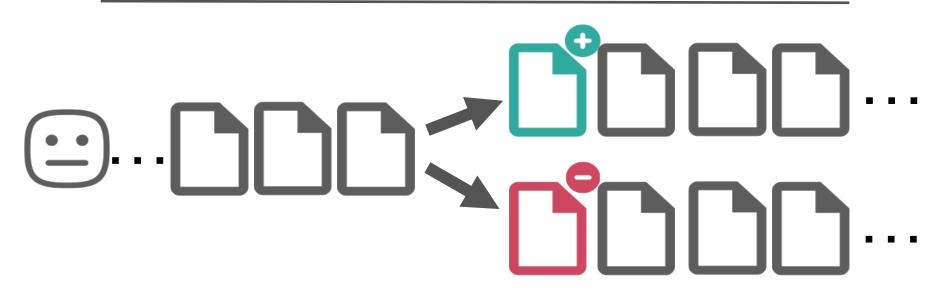
Fraction of up-votes

User ratings were independent of the total number of votes

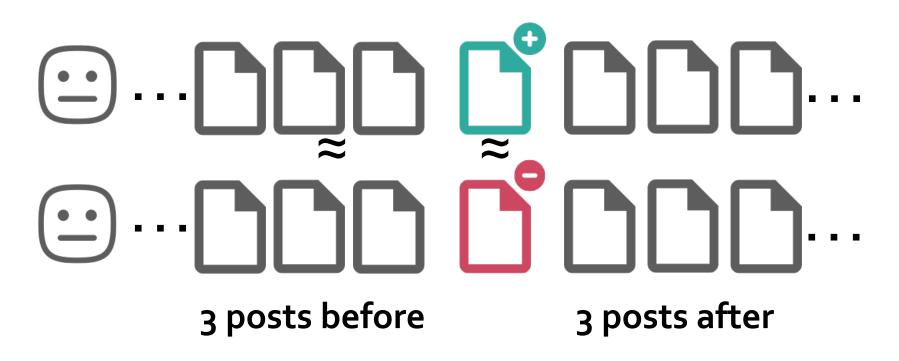


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What happens after you give a user a positive, or a negative evaluation?



Compare similar pairs of users who were evaluated differently on similar content



Rosenbaum, P. R., & Rubin, D. B. (1983). The central role of the propensity score in observational studies for causal effects.

10/12/17

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Matching pairs of users

Match pairs of users where one got positive and one got negatively evaluated. Match based on similar history text quality, number of posts, overall proportion of up-votes, etc.

Text quality determined by training a machine learning model using text features, validated using crowd workers.

Post quality (How well you write)

Community bias (How people perceive you)

Posting frequency (How regularly you post) Voting behavior (How you vote on others) How much of a future evaluation can be explained by textual effects?

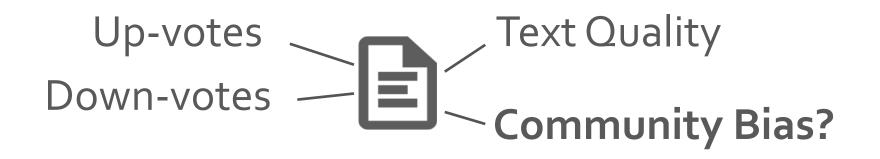
<u>Text quality</u> drops significantly after a negative evaluation, but does not change after a positive evaluation

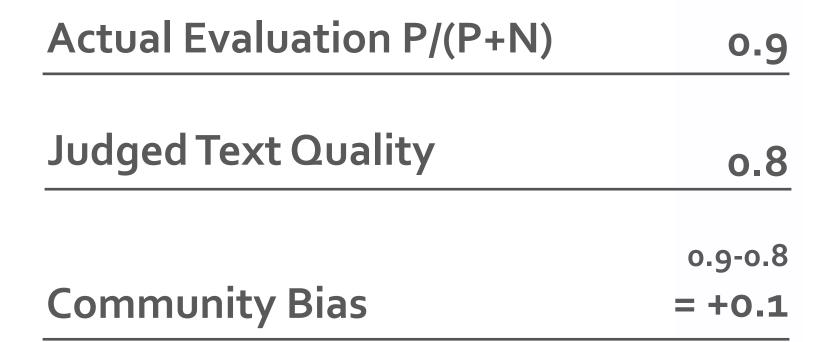
To learn more about these types of effects, see Kanouse, D. E., & Hanson Jr, L. R. (1987). Negativity in evaluations.

Jure Leskovec, Stanford CS224W: Analysis of Networks, http://cs224w.stanford.edu

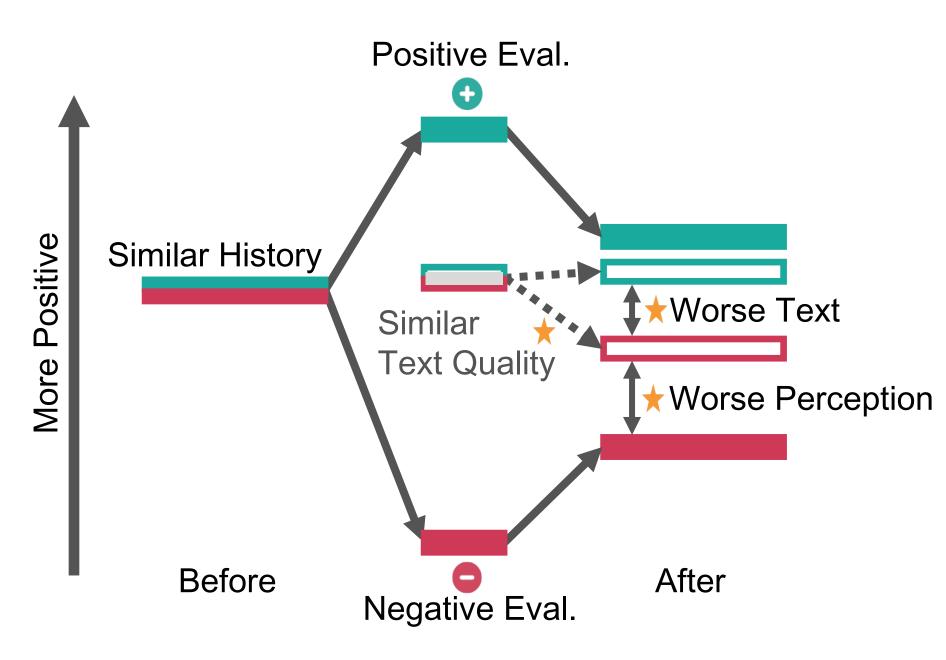
Community bias (How people perceive you)

How does community perception of a user change after an evaluation?





Posts made after a negative evaluation were perceived worse than those made after a positive evaluation



Posting frequency (How regularly you post)

Does feedback regulate post *quantity*?

Users who receive negative feedback post more frequently

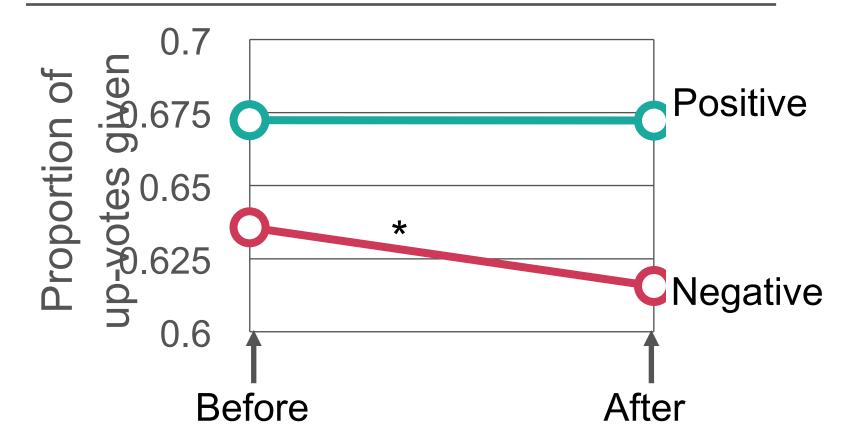


Times more frequent after vs. before

Voting Behavior (How you vote on others)

Does feedback result in subsequent backlash?

Users who receive negative feedback are more likely to down-vote others



Negatively-evaluated users write worse (and more!), are themselves evaluated worse by the community, and evaluate other community members worse. Positively-evaluated users, on the other hand, don't do any better.

Is there a downward spiral in online communities?

The proportion of downvotes is increasing over time

