Networks with Signed Edges

CS224W: Social and Information Network Analysis Jure Leskovec, Stanford University http://cs224w.stanford.edu



Announcement: Reaction paper

The idea of the reaction papers is:

- Familiarize yourselves more in depth with the class material
- Do reading beyond what was covered
- You should be thinking beyond what you read, and not just take other people's work for granted
- Think of the paper as a way to start thinking about the project
- Read at 2 to 3 papers:
 - Anything from course site, last year's site, Easley-Kleinberg,...
- Logistics:
 - Due in 1 week: Oct 20 in class!
 - Can be done in groups of 2-3 students
 - How to submit:
 - Paper copy in a box AND upload to HW submission site
 - Use the homework cover sheet
 - See <u>http://www.stanford.edu/class/cs224w/info.html</u> for more info and examples of old reaction papers

Announcement: Reaction paper

On 3-5 pages answer the following questions:

1 page: Summary

- What is main technical content of the papers?
- How do papers relate to the topics presented in the course?
- What is the connection between the papers you are discussing?

1 page: Critique

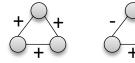
- What are strengths and weaknesses of the papers and how they be addressed?
- What were the authors missing?
- Was anything particularly unrealistic?

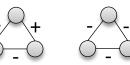
1 page: Brainstorming

- What are promising further research questions in the direction of the papers?
- How could they be pursued?
- An idea of a better model for something? A better algorithm? A test of a model or algorithm on a dataset or simulated data?

Recap: Signed Networks

- Networks with positive and negative links
- Structure of signed triangles
 - Structural balance:
 - Status theory:



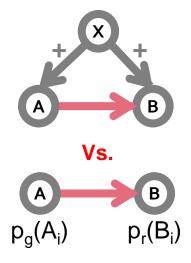


Balanced

Unbalanced

- $A \xrightarrow{+} B :: B$ has **higher** status than A
- $A \rightarrow B :: B$ has **lower** status than A
- How to compare the two theories?
 - Triads provide context
 - Surprise: Change in behavior of A/B when we know the context

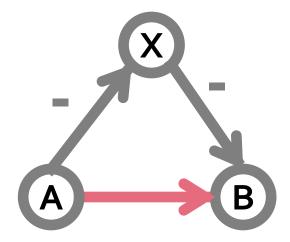
$$s_{g}(t) = \frac{k - \sum_{i=1}^{n} p_{g}(A_{i})}{\sqrt{\sum_{i=1}^{n} p_{g}(A_{i})(1 - p_{g}(A_{i}))}}$$



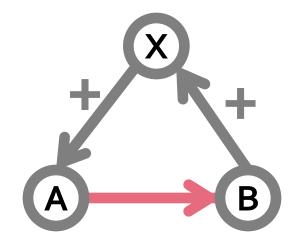
 $p_g(A_i)$... generative baseline of A_i $p_r(B_i)$... receptive baseline of B_i

Status: Two Examples

Two basic examples:



Gen. surprise of A: — Rec. surprise of B: —



Gen. surprise of A: — Rec. surprise of B: —

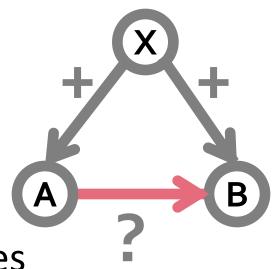
Joint Positive Endorsement

- X positively endorses A and B
- Now A links to B

A puzzle:

- In our data we observe:
 Fraction of positive links deviates
 - Above generative baseline of A
 - Below receptive baseline of B

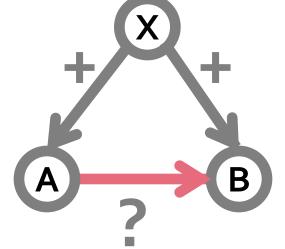




[CHI `10]

A Story: Soccer Team

- Ask every node: How does skill of B compare to yours?
 - Build a signed directed network
- We haven't asked A about B
- But we know that X thinks
 A and B are both better than him



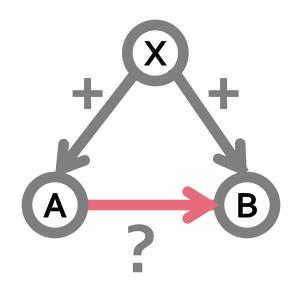
What can we infer about A's answer?

[CHI `10]

A Story: Soccer Team

A's viewpoint:

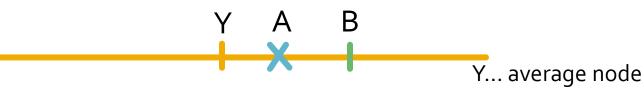
- Since B has positive evaluation,
 B is high status
- Thus, evaluation A gives is more likely to be positive than the baseline



How does A evaluate B?

A is evaluating someone who is better than avg.

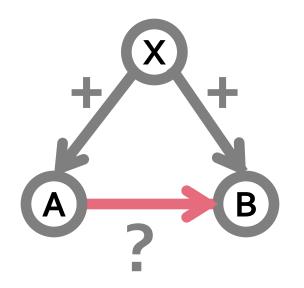
 \rightarrow A is more positive than average



A Story: Soccer Team

B's viewpoint:

- Since A has positive evaluation, A is high status
- Thus, evaluation B receives is less likely to be positive than the baseline



How is B evaluated by A?

B is evaluated by someone better than average. \rightarrow They will be more negative to B than average

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Consistency with Status

Determine node status:

- Assign X status 0
- Based on signs and directions of edges set status of A and B

Surprise is status-consistent, if:

- Gen. surprise is status-consistent if it has same sign as status of B
- Rec. surprise is status-consistent if it has the **opposite** sign from the status of A
- Surprise is balance-consistent, if:
 - If it completes a balanced triad

[CHI `10]

+1 +1 A B

> Status-consistent if: Gen. surprise > 0 Rec. surprise < 0

Status vs. Balance (Epinions)

Predictions:

									\sim
t_i	count	P(+)	S _g (t _i)	S _r (t _i)	Bg	B_{r}	S_g	S_{r}	B
t_1	178,051	0.97	95.9	197.8	\checkmark	\checkmark	\checkmark	\checkmark	+
t_2	45,797	0.54	-151.3	-229.9	\checkmark	\checkmark	\checkmark	•	
t_3	246,371	0.94	89.9	195.9	\checkmark	\checkmark	•	\checkmark	t_6 t_{11}
t_4	25,384	0.89	1.8	44.9	0	0	\checkmark	\checkmark	(B) (B)
t_5	45,925	0.30	18.1	-333.7	0	\checkmark	\checkmark	\checkmark	
t_6	11,215	0.23	-15.5	-193.6	0	0	\checkmark	\checkmark	+
t_7	36,184	0.14	-53.1	-357.3	\checkmark	\checkmark	\checkmark	\checkmark	
t_8	61,519	0.63	124.1	-225.6	\checkmark	0	\checkmark	\checkmark	
t_9	338,238	0.82	207.0	-239.5	\checkmark	0	\checkmark	\checkmark	\cap \circ
t_{10}	27,089	0.20	-110.7	-449.6	\checkmark	\checkmark	\checkmark	\checkmark	t_3 t_{15}
t_{11}	35,093	0.53	-7.4	-260.1	0	0	\checkmark	\checkmark	
t_{12}	20,933	0.71	17.2	-113.4	0	\checkmark	\checkmark	\checkmark	
t_{13}	14,305	0.79	23.5	24.0	0	0	\checkmark	\checkmark	+ + + +
t_{14}	30,235	0.69	-12.8	-53.6	0	0	\checkmark		t_2 t_{14}
t_{15}	17,189	0.76	6.4	24.0	0	0	•	\checkmark	
t_{16}	4,133	0.77	11.9	-2.6	\checkmark	0	\checkmark	•	+ 8
Number of correct predictions				8	7	14	13	L ₁₆	
			I		-	-			

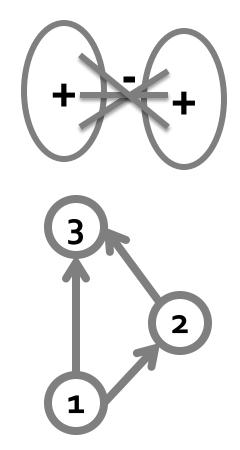


[CHI `10]

 t_{9}

From Local to Global Structure

- Both theories make predictions about the global structure of the network
- Structural balance Factions
 - Find coalitions
- Status theory Global Status
 - Flip direction and sign of minus edges
 - Assign each node a unique status so that edges point from low to high



[WWW '10]

From Local to Global Structure

Fraction of edges of the network that satisfy Balance and Status?

Observations:

- No evidence for global balance beyond the random baselines
 - Real data is 80% consistent vs. 80% consistency under random baseline
- Evidence for global status beyond the random baselines
 - Real data is 80% consistent, but 50% consistency under random baseline

Predicting Edge Signs

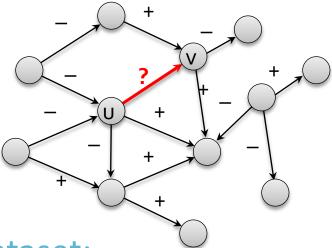
Edge sign prediction problem

 Given a network and signs on all but one edge, predict the missing sign

Machine Learning Formulation:

- Predict sign of edge (u,v)
- Class label:
 - +1: positive edge
 - -1: negative edge
- Learning method:
 - Logistic regression

$$P(+|x) = \frac{1}{1 + e^{-(b_0 + \sum_{i=1}^{n} b_i x_i)}}$$

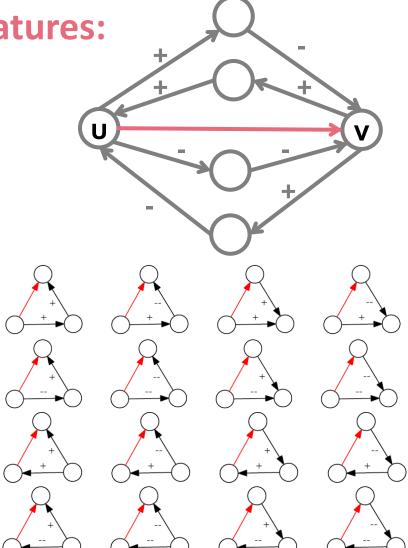


- Dataset:
 - Original: 80% +edges
 - Balanced: 50% +edges
- Evaluation:
 - Accuracy
- Features for learning:
 - Next slide

Features for Learning

For each edge (u,v) create features:Triad counts (16):

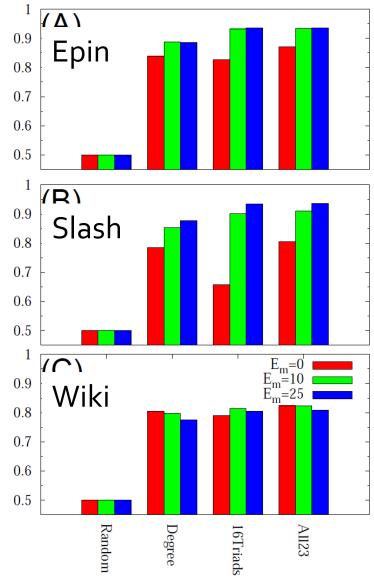
- Counts of signed triads edge u→v takes part in
- Node degree (7 features):
 - Signed degree:
 - d⁺_{out}(u), d⁻_{out}(u),
 d⁺_{in}(v), d⁻_{in}(v)
 - Total degree:
 - d_{out}(u), d_{in}(v)
 - Embeddedness of edge (u,v)



Edge Sign Prediction

Classification Accuracy:

- Epinions: 93.5%
- Slashdot: 94.4%
- Wikipedia: 81%
- Signs can be modeled from local network structure alone
 - Trust propagation model of [Guha et al. '04] has 14% error on Epinions
- Triad features perform less well for less embedded edges
- Wikipedia is harder to model:
 - Votes are publicly visible



Predictive accuracy

Balance and Status: Complete Model

Feature	Bal	Stat	Epin	Slashd	Wikip
const			-0.2	0.02	-0.2
● + → ● + → ●	1	1	0.5	0.9	0.3
● + >●>●	-1	0	-0.5	-0.9	-0.4
● - →● +→●	-1	0	-0.4	-1.1	-0.3
●╶→●╶→●	1	-1	-0.7	-0.6	-0.8
$\bigcirc + \rightarrow \bigcirc \leftarrow + \bigcirc$	1	0	0.3	0.4	0.05
<u>, +>)<-</u> ()	-1	1	-0.01	-0.1	-0.01
● ‐ →●< ⁺ ●	-1	-1	-0.9	-1.2	-0.2
$\bigcirc \xrightarrow{-} \bigcirc \longleftarrow \bigcirc \bigcirc \longrightarrow \bigcirc$	1	0	0.04	-0.07	-0.03
	1	0	0.08	0.4	0.1
●< + ● - >●	-1	-1	-1.3	-1.1	-0.4
⊖ <-	-1	1	-0.1	-0.2	0.05
$\bigcirc \xleftarrow{-} \bigcirc \xrightarrow{-} \circlearrowright \bigcirc$	1	0	0.08	-0.02	-0.1
$\bigcirc \leftarrow + \bigcirc \leftarrow + \bigcirc$	1	-1	-0.09	-0.09	-0.01
⊖ <+ ⊖ <- ⊖	-1	0	-0.05	-0.3	-0.02
⊖ <- ⊖ <+ ⊖	-1	0	-0.04	-0.3	0.05
⊖ <- ⊖ <- ⊖	1	1	-0.02	0.2	-0.2

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Generalization

- Do people use these very different linking systems by obeying the same principles?
 - How generalizable are the results across the datasets?
 - Train on row "dataset", predict on "column"

All23	Epinions	Slashdot	Wikipedia
Epinions	0.9342	0.9289	0.7722
Slashdot	0.9249	0.9351	0.7717
Wikipedia	0.9272	0.9260	0.8021

 Nearly perfect generalization of the models even though networks come from very different applications

Important Points

- Signed networks provide insight into how social computing systems are used:
 - Status vs. Balance
 - Role of embeddedness and public display
- Sign of relationship can be reliably predicted from the local network context
 - ~90% accuracy sign of the edge

Important Points

- More evidence that networks are globally organized based on status
- People use signed edges consistently regardless of particular application
 - Near perfect generalization of models across datasets

How do People Evaluate Others?

People Express Opinions

- People express positive and negative attitudes/opinions:
- Through actions:
 - Rating a product
 - Pressing "like" button
- Through text:
 - Sentiment analysis [Pang-Lee '08]
 - Writing a comment, a review





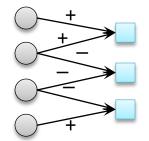


People Express Opinions

About items:

Movie and product reviews





About other users:

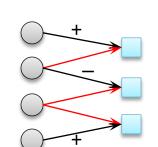
Online communities





About items created by others:





Users Evaluating Others

Any user A can evaluate any user B:



Positive (+) vs. negative (-) evaluation

- Data:
 - Users to users:
 - Epinions: Does A trust B's product reviews?
 - Wikipedia: Does A support B to become Wiki admin?
 - Users to items:
 - StackOverflow: Up/down vote (6M votes): Does A think B contributed a good answer?

Relative vs. Absolute Assessment

How do properties of evaluator A and target B affect A's vote?



Two natural (but competing) hypotheses:

- (1) Prob. that B receives a positive evaluation depends primarily on the characteristics of B
 - There is some objective criteria for a user to receive a positive evaluation

Relative vs. Absolute Assessment

How do properties of evaluator A and target B affect A's vote?



Two natural (but competing) hypotheses:

- (2) Prob. that B receives a positive evaluation depends on relationship between characteristics of A and B
 - Similarity: Prior interaction between A and B
 - Status: A compares status of B to her own status

Status (Level of Contribution)

Ways to quantify status (seniority, merit) of a user:

- Total number of edits of a user:
 - The more edits the user made the higher status she has
- Total number of answers of a user:
 - The more answers given by the user the higher status she has

Status: How to Model?

How does the prob. of A evaluating positively depend on the status of A and status of B?



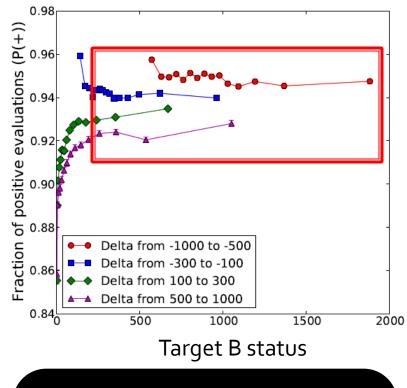
- Model it as a function of status S_A of A and S_B of B separately?
- Model as the status difference S_A-S_B?
- Model as the status ratio S_A/S_B ?

Status: Relative Assessment (1)

- How does status of B affect A's evaluation?
 - Each curve is fixed status difference: $\Delta = S_A S_B$

Observations:

- Flat curves: Prob. of positive evaluation doesn't depend on B's status
- Different levels: Different values of ∆ result in different behavior



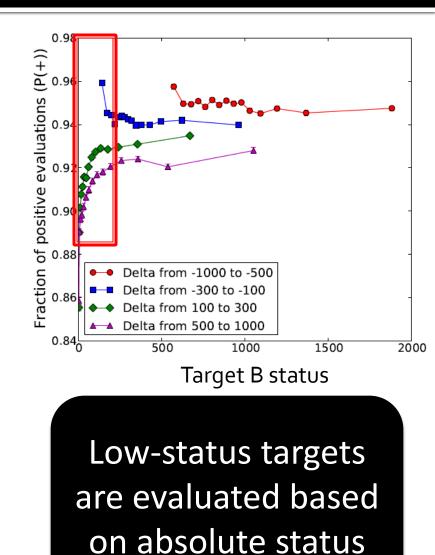
Status difference remains salient even as A and B acquire more status

Status: Relative Assessment (2)

- How does status of B affect A's evaluation?
 - Each curve is fixed status difference: $\Delta = S_A S_B$

Observations:

- Below some threshold targets are judged based on their absolute status
 - And independently of evaluator's status



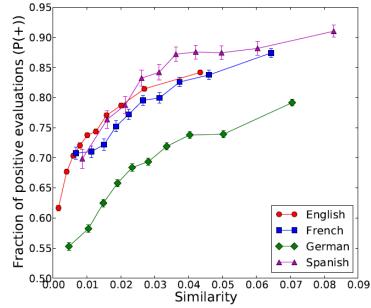
Effects of Similarity

How does prior interaction shape evaluations?

- (1) Evaluators are more supportive of targets in their area
- (2) More familiar evaluators know weaknesses and are more harsh

Observation:

 Prior interaction/similarity increases prob. of a positive evaluation



Prior interaction/ similarity boosts positive evaluations

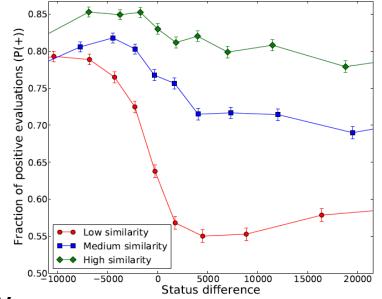
Relating Status and Similarity (1)

Observation:

 Evaluation depends less on status when evaluator A is more informed

Consequence:

 Evaluators use status as proxy for quality in the absence of direct knowledge of B



Status is a proxy for quality when evaluator does not know the target

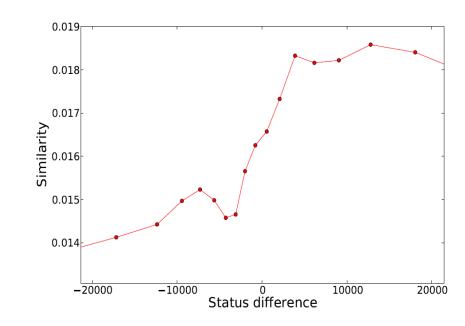
Relating Status and Similarity (2)

Observation:

 Evaluators with higher status than the target are more similar to the target

Selection bias:

 High-status evaluators are more similar to the target

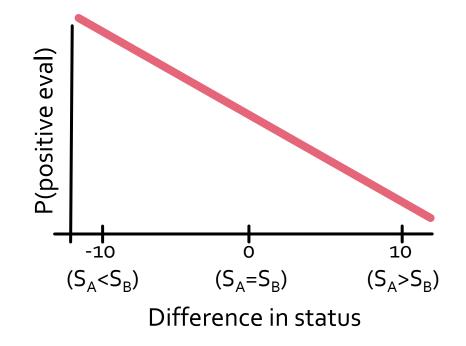


Elite evaluators vote on targets in their area of expertise

Puzzle: Status

Evaluator A evaluates target B

- Prob. of positive evaluation of A as a function of status difference: $\Delta = S_A S_B$
 - Hypothesis: Monotonically decreases



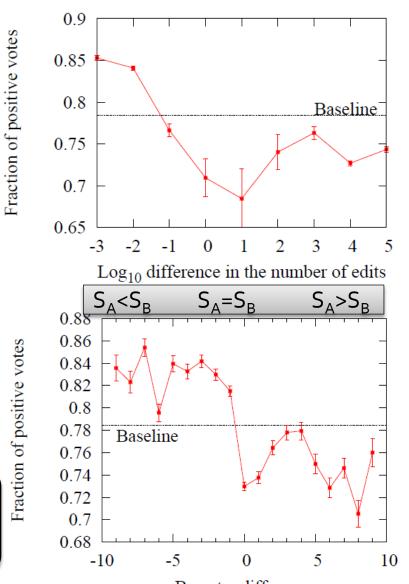
Puzzle: The Mercy Bounce

 Prob. of positive evaluation of B as a function of status difference: Δ = S_A – S_B

Observations:

- A is especially negative when status equals: S_A=S_B
- "Mercy bounce" for S_A>S_B

How to explain the **mercy bounce**?



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Why Most Harsh at 0 Difference?

How to explain low aggregate evaluations given by users to others of same status?

- Not due to users being tough on each other
 - Similarity increases the positivity of evaluations

Possible explanation:

- Most targets have low status (small $\Delta > 0$)
- Low-status targets are judged on abs. status
 - The rebound persists even for high-status targets

Important Points

- Social media sites are governed by (often implicit) user evaluations
- Wikipedia voting process has an explicit, public and recorded process of evaluation
- Main characteristics:
 - Importance of relative assessment: Status
 - Importance of prior interaction: Similarity
 - Diversity of individuals' response functions

Application: Ballot-blind prediction

Ballot-blind Prediction

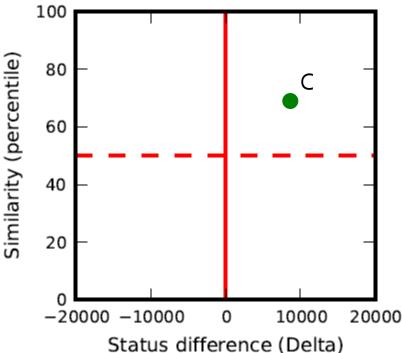
- Predict Wikipedia election results without seeing the votes
 - Observe identities of the first k(=5) people voting (but *not* how they voted)
 - Want to predict the election outcome (promotion/no promotion)

Why is it hard?

- Don't see the votes (just voters)
- Only see first 5 voters (10% of the election)

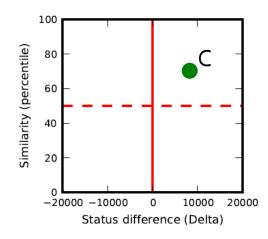
Ballot-blind: the Model

- Idea: Split the status-similarity space (s,Δ) in to 4 quadrants
- Model deviation in voter's behavior when they evaluate a candidate from a particular quadrant:
 - d(s,Δ) ... avg. deviation in fraction of positive votes
 - When voters evaluate a candidate C from a particular (s,Δ) quadrant, how does this change their behavior



Ballot-blind: the Model

d(s,Δ) ... signed deviation in the fraction of positive votes when *E* evaluates *C* of similarity s and status difference Δ



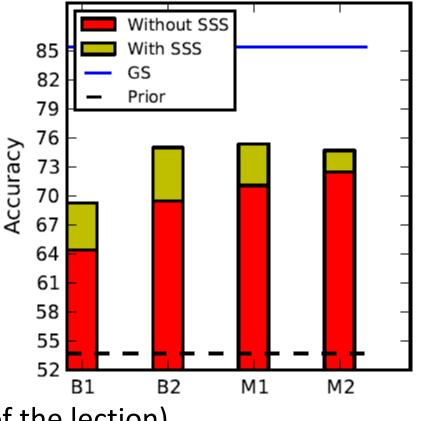
- *P*(*E_i*=1) ... prob. evaluator *E* votes + in election *i* The models:
 - Global M1: $P(E_i = 1) = P_i + d(\Delta_i, s_i)$
 - Personal M2:

$$P(E_i = 1) = \alpha \cdot P_i(\Delta_i, s_i) + (1 - \alpha) \cdot d(\Delta_i, s_i)$$

where P_i is empirical frac. of + votes of E

Results: Wikipedia

- Predictive accuracy of baselines:
 - Guessing: 52%
 - If we know votes: 85%
 - Bag-of-features B1: 69%
- Model based on status and similarity:
 - Does not see votes
 - Sees only first 5 votes (10% of the lection)
 - Global model M1: 76%
 - Personal model M2: 75%



Audience composition predict audience's reaction

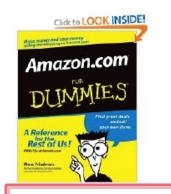
Important Points

- Online social systems are globally organized based on status
- Similarity plays important role
- Audience composition helps predict audience's reaction
- What kinds of opinions do people find helpful?

[Danescu et al., 2009]

What do people find helpful?

What do people think about our recommendations and opinions?



Amazon.com for Dummies (Paperback)

by <u>Mara Friedman</u> (Author) "No one (except maybe Amazon.com founder Jeff Bezos) ever imagined that one day there would be a way that you could buy everything from books..." (<u>more</u>) Key Phrases: secure server button, <u>new page that appears</u>, <u>browse box</u>, <u>Amazon Payments</u>, <u>Associates Central</u>, <u>Specialty Stores</u> (<u>more</u>...)

Available from these sellers.

12 new from \$3.13 15 used from \$2.93

4 of 14 people found the following review helpful:

problems with navigating amazon.com?, November 18, 2005

By Gary Kuhlman "speedk0re" ✓ (Irvine, CA USA) - See all my reviews REAL NAME

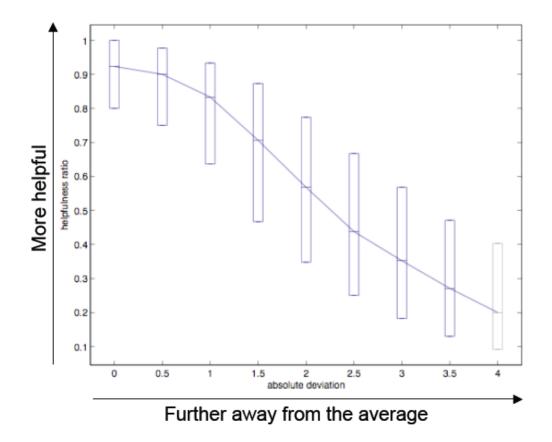
ok so i've never read this book, but if you need a book to navigate amazon.com, then you should just give me your money instead. I mean, I know it's hard to type a word and press enter, and then press buy; i think the real difficulty of amazon.com is how the author managed to write XXX pages about navigating amazon.com. Having said that, it almost makes me want to buy this book, so I'm changing my 1 Star to 2.

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[Danescu et al., 2009] Review helpfulness: Conformity

People find conforming opinions more helpful



[Danescu et al., 2009] Review helpfulness: Deviation

Positive reviews are more helpful

